



bespoke training
improve and evaluate

ILM Level
3 Award in
Workplace
Coaching for
Team Leaders
& First-Line
Managers

What is it and who is it for?

The ILM Level 3 Award in Workplace Coaching for Team Leaders & First-Line Managers provides team members and managers with the skills, knowledge and confidence to perform effectively as a workplace coach as part of their normal work role.

The ILM Level 3 Award in Workplace Coaching for Team Leaders & First-Line Managers focuses on 1 thing....enabling you to become an expert workplace coach.

You will experience a blend of theory and knowledge plus plenty of application activities to turn concepts into skills.

What is covered?

Here is a selection of content you will cover:

- What is really meant by coaching?
- Vital coaching skills & principles
- Developing a coaching mindset
- Powerful questions and having the 'real' conversation
- Giving high-quality feedback and showing how to receive feedback like a pro
- How, when and why to be versatile with your coaching style?
- Getting results....immediately
- Numerous coaching approaches





“This qualification provides a superb opportunity for our business to develop using the expertise of our own people. By supporting the continued development aims of team members to become field coaches, we are able to provide ongoing coaching support for anyone within our business to help maximize their potential within the workplace”

Claire Witney – Senior Trainer (Quintiles Commercial)

What’s in it for you?

Coaching is about improving performance – and your coaching will never be the same again. You and the people you coach will experience new levels of engagement, fulfilment and achievement thanks to your coaching conversations.

Whether you are a new or accomplished coach, you will develop your coaching ability with instant results and furthermore, the Level 3 Award in Workplace Coaching for Team Leaders & First Line Managers is accredited by the Institute of Leadership and Management (ILM).

How is it structured?

The total training time is three days and the programme is structured as follows:

1. 3 days together or 2 days now + 1 further day in the future, giving delegates a chance to try out techniques in the workplace
2. Immediate workplace application
3. Completion of a work-based assignment and coaching diary





Is it worth it?

“This feedback does not go anywhere near capturing how good this course was or it’s affect on me. I must say that your particular style of conducting and presenting a course is probably the best I have come across on what is now too many years in Local Government. Your style enhances the learning but also the experience. I am not the only one who attended who is of this opinion. I have to confess, my arm was twisted very severely to get me to agree to go on a coaching course, now I am completely sold on the concept. I could not have taken time out of the office and spent it more wisely.”

Tim Ring - Revenues & Benefits Support Manager (London Borough of Brent)

Any questions?

Give Bespoke Training a call to see how we can develop your coaches.